Violence in Medical America

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At Risk for Anger

- Those with unmet expectations
- Those who are disenfranchised.
- Those involved in domestic violence
- 800-BAD-DRUG/BAD-DOCTOR
EVERYONE

Targets
• Private medical offices have risk without the resources
• Physicians DO NOT accept the risk of violence from those they have been entrusted to care for

Targets
Your Sixth Sense
AWARENESS
• Clenched jaw
• Clenched fists
• Narrowed eyes
• Angry look
• Reddened face
• Increased perspiration

Appearance
• Tremulous
• Loud
• Muttering
• Sarcastic
• Swearing

Speech
• Paranoid
• Obsessive
• Moral righteousness
• Intimidating
• Violent
• Stalking
• Bullying

• Wide mood swings
• Exaggerated movement
• Expression of extreme desperation
• Pacing
• Wringing of hands

Behavior
- Management commitment
- Employee involvement
- Worksite analysis
- Hazard reduction
- Training record keeping and program evaluation

Policies & Procedures
IAHSS 2009
Security Analysis by Local Law Enforcement
Use Your Home Security Awareness
Empower your Employees
Affordable Electronics
Dx: ViMA

Rx: ZERO Tolerance
Develop a Response Team
The Incident Report

THREAT ASSESSMENT CHECKLIST

Case# ___________________________ Date ___________________________
Complainant ______________________ Phone ___________________________ Shift ___________________________

Vehicle Information:
Make/Model/Color/License/Assigned Parking Location ___________________________

Suspect Information:
Name ___________________________
Description _______________________
Employed (where/shift) _______________
Known abuser of drugs/alcohol? ________
Picture available? If yes, where is it located? ________
Suspect vehicle information _______________
Weapon ___________________________
Criminal record _____________________
(Source) ___________________________
Restraining order? If yes, is copy available and where is it located? ________
Post Traumatic Stress Disorder (PTSD) ________
(Source) ___________________________

Law Enforcement Agency:
Notified ___________________________

Actions Taken, Including Threat Assessment Team (TAT) Member Involvement:
________________________________________
________________________________________
________________________________________
________________________________________
Documentation

- Who
- What
- Where
- When
- Witnesses
- Wrap-up
How to call 911

- Use a landline
- Report your location
- The aggressors location and movement
- Description of aggressors
- Casualties
- Types of weapons
When 911 Arrives
Expect to be Disoriented
• Remain Calm
• Follow instructions
• Raise your empty hands
• Keep hands visible & open
• No sudden movements unless prompted
• No pointing, screaming or yelling
• Do not stop to ask for help or direction
RUN
HIDE
FIGHT
Gunman seemed to target doctors

Associated Press

RENO — Police think a suicidal gunman was on a mission of violence when he calmly entered a third-floor urology office and opened fire with a 12-gauge shotgun, killing one doctor, critically wounding another and shooting a third victim after warning patients and their children in a waiting area to "get out."

A witness who was among those the shooter passed in the waiting room said Wednesday that the man believed to be from Lake Almanor, in Plumas County, could have killed many more people at the Reno medical complex if that was his intent.

Detectives have not been able to establish a motive or any relationship the man may have had with the two doctors and the relative of a patient who were shot Tuesday before the gunman killed himself.

Urologist shot dead in office

Associated Press

NEWPORT BEACH — A 75-year-old retired barber was jailed Tuesday for investigation of killing a urologist in his exam room, but police have not yet released a motive.

Stanwood Fred Elkus of Lake Elsinore was arrested following the Monday afternoon attack and held on $1 million bail, according to the county jail website.

Elkus is suspected of killing Dr. Ronald Franklin Gilbert, 52, of Huntington Beach at the medical office in Orange County.

Police said they found Elkus and Gilbert in a second-floor room after several 911 callers reported six or seven shots fired. A gun was found at the scene.

The doctor had been shot several times in the upper body and was declared dead at the scene in Newport Beach.

Elkus had surgery for a prostate problem, but he never specifically said Gilbert was his doctor, said his neighbor James Lord.

"He never complained to me about the doctor," Lord said.

On Sunday, Elkus asked Lord to fix the brake pedal on his car and "he kind of mentioned that he wasn't going to be around much longer," Lord said.

"I told him 'no Stan, you're gonna outlive me,' " Lord said.

Elkus, who lived alone, was familiar with guns, Lord said.

"We talked about guns before," he said. "He'd go out shooting, target practice. He'd go to target ranges.

"I just can't believe that he did it," Lord said. "He was a nice guy. He didn't seem like he was going to flip out or anything."

An autopsy was planned.

"While we piece this thing together, we are trying to figure out what that relationship is, if there is a relationship at all," Reno Deputy Police Chief Marc Vensel said.

"But the fact the shooter went through the first and second floor, made his way to the third floor of the building and indicates to me it is not a random event," he told reporters.

Police were withholding the name of the killer because they said they still have not been able to reach his next of kin.

But Plumas County Sheriff Greg Haggard confirmed Wednesday that Reno police searched the gunman's home Tuesday night in Lake Almanor, a small community about 150 miles north of Reno.

Haggard said the man was a longtime resident of the area.

"Part of the investigation and service of the search warrant was to help identify next of kin," Haggard said, adding that authorities have established he has California relatives outside of Plumas County.

Police identified the slain doctor as Charles O. Goldberg, 65, a urologist at Urology Nevada within the Center for Advanced Medicine on the campus of the Renown Regional Medical Center. His colleague, Dr. Christine Lajemense, was conscious Wednesday but remained in critical condition at Renown, hospital officials said.
TELL US YOUR STORY

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